

Perspectives

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Pin designed by Carol Zuccaro and Beryl Mancuso

How could it happen, how can we heal?

Like much of the nation, Palm Beach Community College came to a standstill Sept. 11 after terrorists hijacked four commercial jetliners and crashed them into the World Trade Center, the Pentagon and a Pennsylvania field.

Many employees and students watched in disbelief as the most devastating acts of terrorism on American soil unfolded live on television news. The College canceled classes and closed at 12:30 p.m., giving students and employees time to grieve and be with their families. Crisis intervention counselors were on hand to assist those in need.

When students and employees returned the next day, the horrible images of the

attacks remained - and likely always will - at the forefront of their thoughts. They had questions. They wanted answers. The Student Government Association immediately arranged a forum for Sept. 13 to help the students, employees and the community begin the healing process. The forum entitled "How could it happen...How can we heal?" included a panel of 11 professors and administrators.

"This institution really is in the process of trying to deal with the tragedy that has been experienced by this country," PBCC President Dennis Gallon told the more than 100 people at the forum. "If you've been like me, your emotions have gone from one extreme to the other - from shock to despair, disbelief to anger - the whole range of emotions. This event has impacted so many lives. It even has touched one of our administrators whose brother worked in the building that was hit first and who's still missing. You should use this time to help each other."

Psychology Professor Mike Miles, a panel member, said the range of emotions are a normal part of the grief and bereavement process outlined in Elisabeth Kubler-Ross' book, *On Death and Dying*. It includes denial, anger, bargaining, depression, and finally, healing and acceptance.

"The process takes a long time," Dr. Miles said. "Whatever religion you are, now is the time to be with people and just pray. We're 52 hours into this.

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Everyone is stunned. Four to five days is when tremendous anger wells up. How are we going to deal with it? There are no quick fixes.”

The audience posed questions about the Islam religion, on how the U.S. should respond to the attacks and how the tragedy impacts the College's international students.

At times the panel struggled for answers. “It's kind of hard to answer what we will do,” said Social Science Professor Richard Yinger, the panel's facilitator, in response to the question of how the U.S. government will retaliate.

“What happened on Tuesday did not just affect the U.S., but the world. This is a crime against humanity,” added Political Science Professor Victor Aikhionbare.

“For us to think of retaliation right now, we must be careful. We must be careful not to go to war with the wrong people.” Dr. Aikhionbare said. “I feel so strongly that our government is going to make the right decisions, so we must give them that support.”

Athletics director Hamid Faquire, who was born in Uganda to parents from Pakistan, urged students, particularly those who are or appear to be of Arab

The country is one and we at Palm Beach Community College are one.

ethnicity, “to not argue with anyone.”

He said he knows his life and sense of security will change as a result of this situation. “When I get on a plane, I'm going to be singled out, pulled aside. I'm going to do it willingly. Please do not object to being checked,” Faquire said. “Please go through security without any wise comments.”



A standing room only crowd attended the Sept. 13 forum. Ed Vega, (with microphone) associate professor of communications, answers questions as Deputy Chief Rick Jackson and Magdala Ray, interim academic dean, look on.



Cy Samuels, director of institutional effectiveness, said no one should be afraid because of his or her background. “The country is one and we at Palm Beach Community College are one,” he said.

Faquire also responded to the question of how the panel feels about the Islam religion. “Islam is one of the most misunderstood religions,” Faquire said.

“Ninety-nine point nine percent of the Muslims are for peace. Just like there are good Christians and bad Christians, there are good Muslims and bad Muslims giving the rest of them a bad name.”

“Islam at its very foundation is a religion of peace,” added Ed Vega, associate professor of communications.

Jennifer Severe, SGA president, said the purpose of the forum was to help people alleviate the stress from the disaster by giv-

ing them an opportunity to discuss their feelings and ask questions. “This is a tremendous blow to not only America, but the world,” she said.

At the forum's end, Severe and other SGA members holding red candles led the audience in singing “We Shall Overcome.”

PBCC students and employees extended their hands to help in the aftermath of the tragedies in these ways:

- Lake Worth SGA forum Sept. 13, “How Could It Happen...How can We Heal?”
- Boca Raton held a Prayer Circle Sept. 14 to respond to President Bush's call for a day of mourning.
- The counselors in the Student Services area provided extended hours and counseling to students and staff.

- ▶ “PBCC Shares America’s Grief” was placed on marquees at the entrance of each campus and on the front page of the College Web site.
- ▶ Boca Raton funds were collected for the American Red Cross.
- ▶ Both Palm Beach Gardens and Lake Worth hosted the Bloodmobile, and recruited a steady stream of student and staff donors.
- ▶ The Political Science Club in Palm Beach Gardens hosted a forum Sept. 27 with U.S. Rep. Mark Foley, R-West Palm Beach. He discussed the United States response to the terrorist attacks.
- ▶ U.S. Rep. Clay Shaw, R-Fort Lauderdale, spoke about the terrorist attacks to a political science class in Lake Worth on Sept. 27.
- ▶ Information was distributed to students and staff on how to contribute to different community funds.
- ▶ Students and FACC members were asked to volunteer to provide staffing for telephone banks for the United Way’s “September 11th Fund.”
- ▶ Dental health students, who were performing clinicals at the VA Hospital, continued to work throughout the day on September 11 in spite of the College’s closing – with special thanks from the VA’s Chief of Dental Service. They also sold “We’re all New Yorkers Now” T-shirts and are using the proceeds to help the victims and their families.

Kermit Anderson a now famous “big brother”

By Selma Verse
*Associate Dean of Nursing,
Allied Health/Wellness*

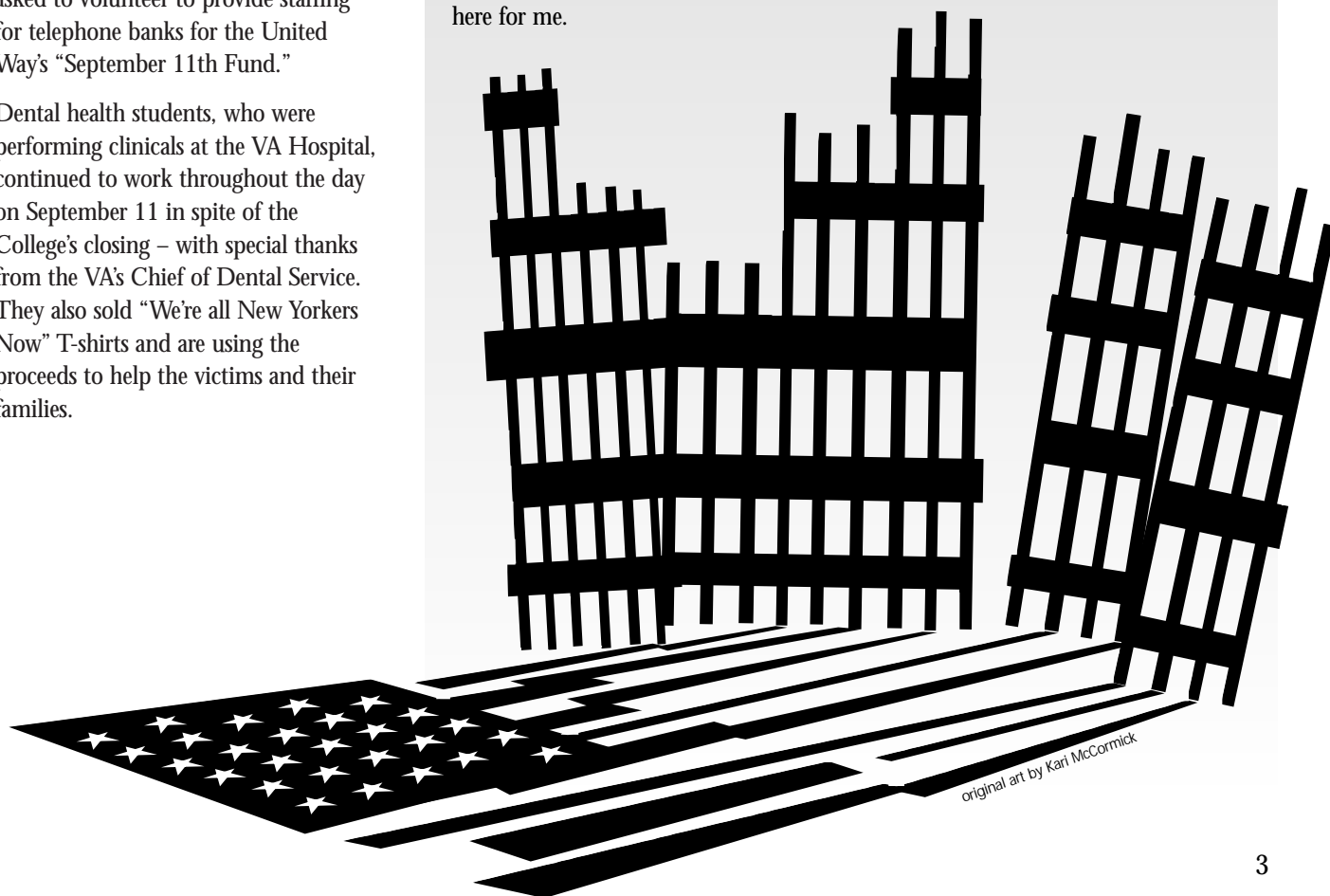
Kerm went to work as usual on 9/11 and was most likely at his desk on the 97th floor of WTC 1 when the first plane hit the building. Since his desk and office faced the impact zone, we can only imagine that he died instantly. For over 30 years, Kerm was a loyal employee of the Marsh & McLennon insurance brokerage firm. He began his career with the firm after graduating from Penn State in 1965. Knowing very little about his work family, it has been comforting to receive e-mail messages from those who knew and worked with him. He is described as, “generous, happy, a pleasure to be around, interested in our lives, always willing to assist, knowledgeable, striving for perfection, dedicated, leading projects to completion.”

His wife, Jill, was in Arizona with one of their two daughters, awaiting the arrival of their second grandchild, when the terrorists struck. Noah Charles was born on 9/14. It is indeed incredible how life goes on, and we all do need to go on. I can only hope that Kerm’s life and the lives of so many others of all nations have not been sacrificed in vain.

America and the world can no longer wait and watch evil and permit terrorism. And eradicating evil must take many paths.

I was asked recently what I remember most poignantly about my big brother. Easily came to mind the fact that he was always a winner. After saying that I thought, “He certainly wasn’t a winner this time.” But, I was wrong. He still is.

Please know that I appreciate your expressions of warmth, concern, empathy and extreme sorrow. Thank you all for being here for me.



original art by Karl McCormick

In the News

CPI professor got her start at PBCC

Maybe it was a bad case of math phobia, but Valerie Lazzara didn't think she could ever learn algebra.

Well, at least she didn't until she enrolled in a Prep Algebra class at PBCC in 1995. She had attended a community college before, but didn't take it seriously, and quit. Her biggest hang-up was math.

"I never understood algebra until I took it from Magdala Ray," said Lazzara, who also took an English Prep course at PBCC. "It was the people in CPI (Center for Personalized Instruction) who made me realize I could do it. Had it not been for them and their dedication, I probably would have not stayed in school."

Lazzara said Ray, a former CPI learning specialist who now serves as interim academic dean in Lake Worth, taught her study skills as well as content. "I was so afraid of math that I didn't even know where to begin," she said.

Now Lazzara is an associate professor of English in CPI, helping students overcome their own academic challenges. She is one of three new full-time CPI faculty members in Lake Worth, which brought

the number of full-time faculty to seven. They include Rita Alonso-Sheldon, who took a Strategies for College Success course and also got her start at PBCC, and Andrew Lambert who used to work in Palm Beach Gardens as a math learning specialist.

Collegewide, there are 19 full-time faculty members in CPI, which experienced about a 16 percent increase in enrollment this year. Other new faculty members include Chandrika Rogers in Boca Raton and Colleen Courtney and Della Calcagni in Palm Beach Gardens.

"Without Magdala Ray and CPI, I probably would not have even had the confidence in myself to graduate. They worked toward building our confidence," said Lazzara, who received her bachelor's degree in English from Florida Atlantic University in 1997.

Lazzara began working at PBCC in 1998 as a tutor and adjunct professor before



Valerie Lazzara, associate professor of English, reviews test material with her English Prep class.

becoming a full-time multidisciplinary learning specialist. She was promoted this year to a full-time faculty member.

The Centers for Personalized Instruction provide academic assistance through the labs (Computer, English Writing, Math, Reading and Vocational Preparatory Instruction), Supplemental Instruction, and a variety of credit and preparatory courses.

Center for Early Learning is on track

A private nonprofit corporation dedicated to improving the quality of child care in Palm Beach County recently gave PBCC's Center for Early Learning in Palm Beach Gardens high marks for its developmental training and care of young children.

Child Care Resource and Referral, Inc. based in Palm Beach County judged the center using the Early Childhood Environmental Rating Scale (ECERS).

The scale comprehensively assesses the day-to-day quality of care provided for children. The ECERS contains 37 items organized under seven categories: personal

care routines, furnishing and display for children, language reasoning experiences, fine and gross motor activities, creative activities, social development and adult needs.

Researchers have found that higher scores on the ECERS are related to more successful child development and readiness for school. Requirements for developmentally appropriate care are considered to be met when a program receives a score of five or higher on every item.

The Center for Early Learning, which opened in January, received scores of six

or higher on every item. The highest possible score is seven.

"We are very excited about the results. It shows we're on the right track," said Roanne Moreno, director of Early Learning Services. The center underwent the assessment to prepare for accreditation by the National Association on the Education of Young Children.

Brenda Wilkinson, the center manager, and Darcy Russo, early childhood education coordinator, are leading the accreditation process.

Staff & Faculty News

Adult Spelling Bee

PBCC Professor **Allen Webber**, **Julie Brandt**, systems programmer, and **Cheryl Zimmerman**, a part-time learning specialist, won fourth place out of 27 teams who competed in the Palm Beach County Literacy Coalition's 10th annual Great Grown-Up Spelling Bee Sept. 22. The event helps raise money to support the coalition's literacy program and raise awareness about adult illiteracy.

Phillip Jackson, associate dean of academic affairs in Palm Beach Gardens,



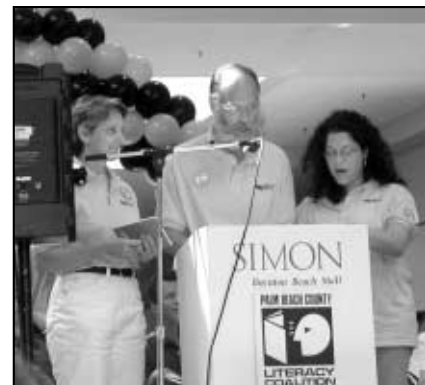
received his doctorate in philosophy in August from Lynn University. His degree is in Educational Leadership: Global Perspective. His dissertation is entitled *The*

Effects of the 4MAT Learning Styles Method on Achievement, Retention, and Attitudes of Community College Level Microbiology Students.

Associate Professor **Gail G. Burkett** co-authored an article recently published in the *Informing Science* journal. The article, "*An examination of Computer Attitudes, Anxieties and Aversions Among*



From left, PBCC Spelling Bee participants Nadisha Lobban, Sandi Barrett, Allen Webber, Jacqueline Bresee, Julie Brandt, Cheryl Zimmerman and Shelly Hedstrom. (Right) Brandt, Webber and Zimmerman s-p-e-l-l their way to fourth place!



Diverse College Populations in the New Millennium," appears on pages 77-85 of Volume 4, issue 3. To view the article, visit the journal's Web site at www.inform.nu. The article was co-authored by Burkett's husband, William Burkett and David Compton, both professors at Palm Beach Atlantic College.

Val Williams, director of the Fire/EMS program, participated in the U.S. Fire Administration/National Fire Academy's third annual Fire and Emergency Services Higher Education Conference in Emmitsburg, Maryland June 2-4. The conference brought together coordinators of fire-related degree programs and leaders in fire service training to address the chal-

lenges of higher education for fire and emergency service personnel.

Pat Archer, adjunct professor of art, recently showed five of his acrylic/collage paintings at the Boca Raton Museum (Mizner Park). The show included 15 Florida artists who have participated regularly in the annual All Florida Competition held each summer for the past 50 years. The display was open to the public throughout the summer. Archer also had four of his large paintings on display in September at the Cagnes-Sur-Mer Museum near Nice, France. Former PBCC faculty Jim Houser and Richard Frank also had work on display at that exhibit.

PBCC FOUNDATION UPDATE

While the horrific events of these past few weeks have been weighing on our minds and spirits, it is important to note that by re-energizing our efforts in our professional and personal lives, we become part of the powerful momentum that demonstrates this country's greatness.

PBCC is proud to be an important component of our community's success. Every aspect of the College's academic and operational offerings has a direct impact on our community, and therefore, our country's needs for today and tomorrow.

As stated in the Vision Statement, Palm Beach Community College is an educational institution in the business of maximizing human potential. The Foundation is dedicated to supporting our College and is constantly seeking resources ranging from the traditional to the unconventional.

With that in mind, I am proud to note that occupancy in the Count de Hoernle Student Village has reached an all-time high of 97 percent, thanks in part to the residence's excellent management and the

support of the college.

The foundation board is completely focused on the upcoming major gifts campaign, and is dedicated to making certain PBCC has the resources necessary to fulfill its important role in our community.

Please feel free to contact me to share your thoughts. The members of the PBCC Foundation are proud of our role and look forward to receiving your input.

William Jenner, CEO, PBCC Foundation



EAP can help

The terrorist attacks have deeply affected all of us. To assist in dealing with grief, anger and any other feelings, our Employee Assistance Program (EAP) has offered to provide counselors at PBCC for all full and part-time faculty and staff. Please contact Human Resources if you are interested. Arrangements can be made at each location.

In addition, please be mindful that all full-time faculty and staff are eligible for eight free individual, confidential counseling sessions per year for a wide variety of problems. Contact PBCC's EAP, the Center for Family Services, which serves all locations (see list at right):

HR DIALOGUE

For details visit our Web site:
www.pbcc.cc.fl.us/hr

PBCC's EAP locations:

West Palm Beach
471 Spencer Drive
561-616-1222

Palm Beach Gardens
12300 Alternate A1A, Suite 203
561-227-0220

Royal Palm Beach
11440 Okeechobee Blvd.,
Suite 216
561-793-1698

Boca Raton
9045 LaFontana Blvd. Suite C5
561-451-9212

Belle Glade
607 South Main Street, Suite 102
561-992-1667

The center also has a 24-hour emergency number, **1-800-404-7960**.

Welcome new employees

From left to right (front) Beth Hennessey, program specialist I, Lake Worth; Robyn Rush, administrative assistant I, Belle Glade; Natalie DiBisceglie, administrative assistant II, Lake Worth; Luanita Proby, CEL assistant teacher, Palm Beach Gardens; Candy Lall Dass, graphic designer I, Lake Worth; Janet Edwards, learning specialist, Palm Beach Gardens; Carol Bond, director of student support services, Lake Worth; Ramdalip Surajbally, custodian I, Boca Raton (back row) Juan Collado, custodian I, Palm Beach Gardens; Jorge Rivero, custodian I, Palm Beach Gardens; Frank D'Amelio, admissions specialist, Lake Worth; Bobby Roan, groundskeeper I, Palm Beach Gardens; Jose Dias, painter I, Boca Raton; Letoit Duclos, groundskeeper I, Boca Raton; Leonides Rodriguez, student services specialist II, Lake Worth and Angela Womack, CEL assistant teacher, Palm Beach Gardens

From left to right: Jacqueline Owens, administrative assistant I, Belle Glade; Sidney Mitchell, security guard, Lake Worth; Sonya Kamin, administrative assistant I, Boca Raton and Christopher Soich, vehicle equipment mechanic, Lake Worth.



ADJUNCT FACULTY POSITIONS

BELLE GLADE

Composition/Literature, ESOL/English; Biology, Physical Science.

BOCA RATON

Managerial & Financial Accounting; Microcomputer Applications, Visual Basics, Health; Art, Art Appreciation, Graphic Design (Advertising Design, QuarkXPress, Typography), Photography, Speech. Intermediate & College Algebra, ESOL, English, Math and Reading Prep.

LAKE WORTH

Visual Basic and other related courses; English; French & Spanish; Health Concepts and Strategies (master's in field or master's with 18 hours in health), Health Care (BSN or physical/respiratory therapist); Applied music (Baritone Horn, Bassoon, Cello, Clarinet, Flute, French Horn, Guitar, Viola, Violin, Percussion, Woodwinds); Art History/Appreciation, Architect/Engineer; Class Piano, Graphic Design, Interior Design, Philosophy, Photography, Speech Communications, Introduction to Electronic Music II, Studio/Fine

JOBLINE

EMPLOYMENT INFORMATION

Palm Beach Community College

Office of Human Resources

www.pbcc.cc.fl.us/hr

The following is a listing of position vacancies for the College District as of

September 21 2001

Arts; Intermediate & College Algebra, Calculus, Statistics; Nursing: (Psychiatric, Obstetrics, Pediatrics Medical Surgical); Astronomy, Physics; American History. English, Math and Reading Prep.

PALM BEACH GARDENS

Radiography Labs; Photography; Speech Communications; Film/TV/Video; Intermediate and College Algebra, Statistics; Math and Reading Prep.

CAREER & TECHNICAL EDUCATION

Adjunct Faculty Openings
Business Office Occupations tutor and program specialist; Child Care; Children First; clinical instructors/Paramedic Programs; substitute instructors; Commercial Art; Commercial Foods; Computers; Customer Service; Dental Assisting/Clinical; Drafting; Electronic Technician; Insurance; Massage Therapy; Medical Assisting; Medical Coder/Medical Transcription; Patient Care Technician; Practical Nursing and Surgical Technology.

Certain positions may not be available at all locations. Check the Web site for details.

How to apply:

Applicants may apply at the Human Resources Department or mail letters of intent to: Human Resources, 4200 Congress Avenue, Lake Worth, FL 33461. Clerical testing is given from 8 AM until 4 PM, Monday through Thursday. For more information, call 439-8017.

Drug testing is required as a condition of employment for all applicants being offered full time positions. A criminal background investigation will be conducted on all full-time personnel.

Palm Beach Community College is an Equal Opportunity/Affirmative Action/Veterans Preference/ADA Employer. A copy of a transcript is required for consideration of all faculty and professional positions that require degrees.

Administrative	Location	Min. Salary
Dean, Student Services	Boca Raton	\$55,100
Professional	Location	Min. Salary
Admissions Coordinator	Lake Worth	\$31,300/yr
Coordinator, Dual Enrollment	Lake Worth	\$13.70/hr
Coordinator, Projects and Reports	Lake Worth	\$43,400/yr
Librarian	Belle Glade	\$17/hr
Program Coordinator	Lake Worth	\$37,200/yr
Program Specialist (PT)	Lake Worth	\$15.05/hr
Program Specialist, Instructor (PT)	Belle Glade	\$15.86/hr
Senior Research Analyst	Lake Worth	\$34,400/yr
Teacher Assistant	Palm Beach Gardens	\$8/hr
Classified	Location	Min. Salary
Administrative Assistant I	Lake Worth	\$1,775/mo
Administrative Assistant I	Boca Raton	\$1,775/mo
Administrative Assistant I	Lake Worth	\$1,775/mo

Administrative Assistant II	Boca Raton	\$1,717/mo
Administrative Assistant II	Boca Raton	\$1,958/mo
Clerk (cashier)	Boca Raton	\$8.72/hr
Custodian I	Lake Worth	\$1,600/mo
Department Technician	Lake Worth	\$12.03/hr
Department Technician	Palm Beach Gardens	\$12.45/hr
Electronic Systems Tech. I	Lake Worth	\$3,100/mo
Lead Security Guard	Lake Worth	\$1,958/mo
Office Assistant I	Palm Beach Gardens	\$10.01/hr
Office Assistant I	Palm Beach Gardens	\$10.31/hr
Office Assistant I	Lake Worth	\$10.01/hr
Office Assistant II	Lake Worth	\$10.42/hr
Painter I	Lake Worth	\$2,158/mo
Security Guard (2-PT)	Palm Beach Gardens	\$10.01/hr
Tutors (8-PT)	Belle Glade	\$7/hr
Tutors (PT)	Boca Raton	\$7/hr
Tutors (PT)	Palm Beach Gardens	\$7/hr

ADMINISTRATIVE CALENDAR

Oct. 6

CLAST test date

Oct. 9

Board of Trustees meeting
6 p.m. Lake Worth

Oct. 19

Classes begin (Fall Express)
Add/Drop today through Oct. 22
(Fall Express)
Last day to drop with full refund
(Fall Express)

Oct. 23

Professional Development Day
Student holiday (no classes)



FACC - Giving Back

Being a member of FACC has many benefits. Here is another benefit that many people are not aware of: You are part of an organization that gives back to the College, its employees and its students.

Recently our Chapter made two contributions out of its fundraising proceeds from last year. We started the FACC Scholarship Fund with an initial contribution of \$250 to the PBCC Foundation as part of its Major Gifts Campaign. These funds, along with over \$600 in other contributions, will be available next year to PBCC employees and their families to help cover the costs of attending classes at PBCC. Last month we contributed \$175 to a fund for Michael Glover - a PBCC fire academy student who died July 20 following a fire-fighting test. This hope

fully will help Michael's family cover some of their medical and funeral costs.

So...FACC is more than just advocacy, it's being a part of something larger and more important - that includes all employees of PBCC, faculty, administrators, professional, classified, trustees and retirees ...something that works to give back!

Unsung Hero Award

I am happy to announce that we have two nominees for the Unsung Hero Award this year — Cy Samuels and Ginger Pedersen. Cy was nominated for his tireless work as our chapter treasurer and record keeper for the state FACC office; Ginger for her wonderful Web design for our chapter and her tireless upkeep of the site. Thanks Cy and Ginger, and good luck!

Nancy Denholm, FACC President

Flu shots

Don't let the flu bug catch you. Get your flu shot! Flu shots will be available in October and November at PBCC locations in Lake Worth, Palm Beach Gardens and Boca Raton. Please check for flyers and allusers e-mail specific dates and times. Staff and students in Belle Glade are being referred to the Brumbuck Center, 38754 SR 80, 561-996-1600.

Soul Food Fest

Get your taste buds ready! The Black Student Union in Lake Worth is sponsoring a Soul Food Fest **Oct. 11**. Fried/baked chicken, macaroni and cheese, collard greens, cornbread, iced tea and sweet potato pie all for \$5. The event will be held in the Student Activities Center from 11 a.m. to 1 p.m., so mark your calendars. ■

In Sympathy

Sincere condolences go to the family of **Nancy Warne**, an administrative assistant who died Sept. 20. Warne had worked in a number of capacities since joining PBCC's staff in 1980.

SAFETY TIPS

Some tips to remember:

Getting to and from work safely

Safety on the job is important, but also important is arriving and leaving safely.

- ▶ Park in areas that are well lit, especially if you arrive or leave work after dark.
- ▶ Always lock car doors after parking.
- ▶ Never identify your keys with your license plate number. If someone finds them, it only makes it easier for an intruder to enter your vehicle.
- ▶ When leaving, walk with others whenever possible, especially at night.
- ▶ If you must walk a distance to work, avoid areas with bushes and trees where an attacker could hide.
- ▶ Carry a personal alarm on your key chain.
- ▶ Keep your vehicle in good repair and always make sure there is gas in it.

A Safe Campus
is No Accident

Perspectives Deadlines

PBCC's employee newsletter,

Perspectives is produced by the Office of College Relations & Marketing.

The **deadlines** for information are the **1st** and the **15th** of each month. Send us your upcoming events, news stories, awards, achievements and good news, including photographs, preferably prints with a brief description and identification of the photos to CRM.

Please send items to CRM:

Mail Station #25,

fax 439-8318 or

e-mail (text only files) to:

crmarket@pbcc.cc.fl.us

