

## **CHILDREN FIRST FAQ's**

### **Is this the class required by the court?**

- Yes, it fulfills the Florida state-mandated four-hour course for divorcing parents, or in some cases is suggested for custody purposes.

### **Will I receive a certificate?**

- Yes, at the end of the class the instructor will provide certificates. You will fill in your name and case number.

### **Can I register over the phone?**

- No, registration must be done in person at any PBCC campus Registrar's office or by registering at our website [www.pbcc.edu/cce.xml](http://www.pbcc.edu/cce.xml)

### **Can my spouse attend the class with me?**

- It is recommended that you attend separate classes so that you can each concentrate on the program without being influenced by what the other person might be thinking. If you absolutely must attend the same class due to deadline restrictions, there must be an amicable relationship between the two partners to insure an uninterrupted class. If that occurs, both partners would be asked to leave and neither would receive certificates.

### **Can I bring my children?**

- No, we do not have facilities for childcare nor can older children be left alone outside the classroom. You will have to make your own arrangements prior to your arrival at the campus.

### **Can I bring an interpreter?**

- Yes, but it cannot be one of your children and you must ask if the class is already full. We do offer some classes in Spanish and there are also handouts in Spanish and Creole in our English-speaking classes.

### **Do I have to pay for this class?**

- Yes, the fee is \$25, unless you have a letter from the Legal Aid Society which must be brought in person to the Registrar's office. The fee must be paid in advance before attending class.

### **Can I just show up at the class and pay there?**

- No, the instructor cannot accept any money and cannot register you in the class. You can register for the course on the same day it is offered if you need to. We suggest at least one hour before the class begins.

## **ONLINE "FOR THE CHILDREN" FAQ's**

### **Can I take this course instead of the lecture class?**

- Yes, this online course has been approved by the 15th Judicial Circuit Court and the Department of Children and Families and meets the requirement for the four-hour mandated parenting class.

### **Do I have to sit at the computer for four straight hours?**

- The course is designed to take four hours of your time in order to fulfill the state requirement, but you can log off after the quiz in each section and log back on again when you wish.

### **How do I get my certificate?**

- After your final quiz, an email is automatically generated and received by our office. A certificate is mailed out as soon as possible to the mailing address you provided. In the event the certificate is required immediately, you may call and pick it up or a copy can be faxed.

### **What if I have computer problems?**

- Contact our student technical assistance number at: (561) 868-4000 or send an email to [adminwebct@pbcc.edu](mailto:adminwebct@pbcc.edu)

### **I have registered and paid for the course but am still having trouble finding the course.**

- After you have registered and paid at our [www.pbcc.edu](http://www.pbcc.edu) website, your name will be added to the course at 3 am. The day after registration, you can sign on to the course (review your registration material which will contain the internet address of the course) Sign on to the course by using your student ID and password. Your student ID is printed out when you register and your password is your six-digit birthdate (mmddyy - i.e. March 2, 1973 would be 030273). This is different from the four-digit birthdate (mmyy) you use to log onto [www.pbcc.edu](http://www.pbcc.edu). You cannot access the course until your payment is recorded and you must log into the application to begin the course.